DentiqGuide

The Dongle Key doesn't work properly





Address : 138-412 Institute of Computer Technology, Seoul National University, Seoul, South Korea Website : www.3dii.net





How to Install Dongle Key Driver

1. DentiqGuide Dongle Key is not able to recognized on computer

- When Inserting Dongle Key into the USB port, it may not be recognized normally due to various reasons.
 - If an image like below is exposed even though the dongle is inserted into the computer.
 - In this case, the following procedures can be used to resolve the issue.

complete registat any questions.	ion process. Contact servic	eeedinnet with
First name*	1	
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Country*	United States	-
City*		
Company		
Phone number		
Email*		
🗌 l agree with 🚦	arms of Use and Privacy Pr	licy . (required)
Yes, please kee (optional)	p me updated on 3Dil new	s, events and offer



How to Install Dongle Key Driver

2. Checking prior to proceed

- The red right is coming from the Dongle Key when dongle key is inserted into computer.
- Dongle Key is inserted into the computer correctly.
- Type <u>Http://localhost:1947/ int /ACC help index.html</u> in the internet browser, press enter and then verify that the window appears below image.





jemalto [×]			
Options	Admin Control Center Help		
Sentinel Keys Products	Admin Control Center Help		
Features Sessions	Welcome to the Admin Control Center. This application enables you to manage access to software licenses and Featu		
Update/Attach	Note: You can select the language in which Admin Control Center is displayed from the bottom of the Options pane.		
	The Admin Control Center enables you to monitor the following:		
Access Log Configuration Diagnostics	 All the Sentinel protection keys that are currently available on the network server, including their identity, type, a The number of users currently logged in to a protection key, and the maximum number of users allowed to be s The Features to which each protection key allows access, and any restrictions that apply to the Feature The users who are currently logged into a specific protection key, including detailed login information 		
Help	Note: SL UserMode keys are only displayed for the local (Windows) machine. SL UserMode keys are not displayed wh		
About	You can perform actions, such as:		
	 Detaching a license from the network and attaching it to your machine or a different recipient machine Cancelling a detachable license prematurely Installing an update to a license on a key that is visible in Admin Control Center 		



3. Re-install Dongle Key Driver

- Please Go to the DentiqGuide installation folder, then to the Prerequisite_Program folder.
- Click the path next to the document icon at the top of the center of the window, then press Ctrl + C to copy it.
- In the magnifying glass icon at the bottom left of the window, click cmd, and then click enter.

All Apps Documents Web More	•	<i>ه</i>	📙 🛛 🚽 📕 🗢 🕴 Prerequisite_Program	
Best match			파일 홈 공유 보기	
Command Prompt			← → → 1 C:\Program Files\DentiqGuide\Prerequisite_Program	
Apps		Command Prompt		
DirectX SDK Command Prompt	>	App	Block the path and press ctrl + C button and enter to copy the path	
 VS2012 x64 Cross Tools Command Prompt 	>	Open Omega Run as administrator Open file location		
 VS2012 ARM Cross Tools Command Prompt 	>		Control Section 10.0.19042.746 Control Section 2020 Microsoft Corporation. All rights reserved.	
Search the web			C:#Users#Daniellee>	
∽ cmd - See web results	>	- Pin to Start		
Settings (1)		-⊐ Pin to taskbar		



3. Re-install Dongle Key Driver (Continue)

- Please Go to the DentiqGuide installation folder, then to the Prerequisite_Program folder. (See Figure 1)
- Click the path next to the document icon at the top of the center of the window, then press Ctrl + C to copy it. (See Figure 1)
- In the magnifying glass icon at the bottom left of the window, click cmd, and then click enter. (See Figure 2)
- Command Prompt window will be appeared. (See Figure 3)





3. Re-install Dongle Key Driver (Continue)

• Type a space of cd in the prompt window, and type Ctrl +C to copy the path C:\Program Files\DentiqGuide\Prerequisite_Program (See Figure 4)

- Type haspdinst.exe -r and click enter. Press 'Yes' to remove previous installed driver (See Figure 5)
- Type haspdinst.exe -I and click enter. Press 'Yes' to install new drvier (See Figure 6)
- Driver re-installation has been finished

Microsoft Windows [Version 10.0.19042.746] (c) 2020 Microsoft Corporation. All rights reserved.

C:\Users\Daniel Lee>cd C:\Program Files\DentiqGuide\Prerequisite_Program

C:\Program Files\DentiqGuide\Prerequisite_Program>haspdinst.exe -r

6℃:\Program Files\DentiqGuide\Prerequisite_Program>haspdinst.exe -i



4. Run DentiqGuide

- Run DentiqGuide and enjoy your implant planning.
- If you still have problems, please contact service@3dii.net by email



The Best Choice for your Digital Dentistry



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